

# DAIMLERCHRYSLER

## **SAFETY RECALL TO REPLACE YOUR VEHICLE'S AIRBAG ELECTRONIC CONTROL MODULE**

Dear Ram Van or Wagon Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has determined that a defect, which relates to motor vehicle safety, exists in some **1995 through 1997 Dodge Ram Vans and Wagons.**

***The problem is...***

**Internal corrosion of the Airbag Electronic Control Module (AECM) under the driver's seat of your Ram van or wagon (identified on the enclosed form) can cause the module to inadvertently deploy the driver's airbag.** Inadvertent airbag deployment can injure a driver's seat occupant.

***What DaimlerChrysler and your dealer will do...***

**DaimlerChrysler will repair your vehicle free of charge (parts and labor).** To do this, your dealer will replace the AECM and install a protective cover over it. The work will take about ½ hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

***What you must do to ensure your safety...***

- Simply **contact your dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment.
- **Bring the enclosed Owner Notification Form with you to your dealer.** It identifies the required service to the dealer.

***If you need help...***

If you have trouble getting your vehicle repaired, please **call the DaimlerChrysler Customer Assistance Center, toll free, at 1-800-992-1997.** A representative will assist you in getting your vehicle repaired. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the Toll Free Auto Safety Hotline at 1-800-424-9393. Washington, DC area residents may call 1-202-366-0123.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations  
DaimlerChrysler Corporation

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*Buckle up  
for Safety*